

El.I.S.P. annesso al Convitto Nazionale "R. Bonghi"

Sez. associata I.P.S.S.A.R. – Lucera (FG)

PROGRAMMA DI LINGUA E CULTURA INGLESE

CLASSE: 3 E- sez. Accoglienza Turistica

A.S. 2018-19

LIBRO DI TESTO: **THE TRAVELLER'S CLUB – English for Hospitality and Tourism** di M. Ravecca. Ed- Minerva Scuola.

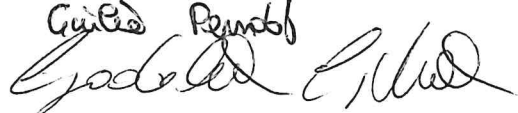
DOCENTE: **GIUSEPPINA PESOLO**

- **STARTER**: The World of Travel and Tourism (telephone call; business letter; email)
- **MODULO 1**: The Hospitality sector
Unit 1: Serviced Accommodation (different types of hotel and guesthouse accomodation; hotel rating system; services offered by establishments)
Unit 2 : Self-Catering Accommodation (different types of self catering accomodation; services offered by establishments)
Unit 3 : From check-in to check-out (operations in the hotel; dealing with guests' problems; the voucher; hotel used as venue events)
- **MODULO 2**: The transport sector
Unit 4 : Air travel (different categories of flights; infracstructure of an airport; process from arriving to leaving of passengers)
Unit 5: Rail, Road & Ferry Travel (different types of foreign and Italian transport important for the contribution of tourism)
- **ABILITY**: HOW TO ANSWER TO A TELEPHONE CALL
WRITING LETTER AND EMAIL OF.....
 - ENQUIRY
 - BOOKINGS AND CANCELLATIONS

N.B. Ciascuna unità comprende un ripasso delle strutture grammaticali e funzioni comunicative inerenti il settore accoglienza turistica.

Lucera,

GLI ALUNNI

Francesca Pia Serpece
Giulia Rimboli


LA DOCENTE

